

Perspectives



June 2023 | www.collegept.org | info@collegept.org

Welcome to the June edition of Perspectives and my first message as Registrar & CEO.

Physiotherapy plays a critical role in helping patients across the province and I am honoured to be able to lead the College as we serve the public interest and inspire public confidence in the profession.

I look forward to opportunities to connect more directly with physiotherapists, students, stakeholders, and the public in the coming months to learn more about your experiences, challenges, and perspectives.

In the meantime, I wanted to take an opportunity to better introduce myself, so I sat down for an interview with the CPO Communications Team. You can find more in the blog post below.

All the best,



Craig Roxborough
Registrar & CEO

Getting to Know Craig Roxborough

Craig Roxborough joined the College of Physiotherapists of Ontario as Registrar & CEO in May 2023. With more than a decade of experience, Craig is passionate about health regulation, protecting the public, and connecting with the profession.

We sat down with Craig recently to get to know him a bit better, including his background, personal hobbies, and what attracted him to the College.

Be sure to read our new blog to learn more about him.

[Read the Blog](#)

New Webinar: Working with Physiotherapist Assistants (PTAs)

We have a new on-demand webinar about the common misconceptions about working with Physiotherapist Assistants (PTAs). Based on the results of the 2023 PISA exercise, our Practice Advisors cover a variety of topics, including:

- The requirements of the Working with Physiotherapist Assistants Standard
- Assigning care to a PTA
- Communication and consent to involve a PTA in treatment
- Delegation of controlled acts

This webinar is only 26 minutes long and is available for you to watch at any time.

If you have any questions about working with PTAs, contact advice@collegept.org or call 1-800-583-5885 (extension 241).

[Watch the Webinar](#)

Case of the Month: Patient Safety First

Patient safety should always be top of mind for all physiotherapists, but PTs who are rostered to perform controlled acts like acupuncture must take additional care to make sure there are appropriate plans in place to manage adverse events.

In a new Case of the Month, we explore one scenario where a patient felt pressured to undergo electroacupuncture without fully understanding the risks and possible outcomes of treatment. We'll also take a closer look at what the PT could have done differently to prioritize patient safety, effective communication and informed consent.

Be sure to read Patient Safety First and consider the steps you take to ensure patient safety in your own practice.

[Read the Case](#)

Ontario Clinical Exam - A Virtual Success

We are very pleased that the first administrations of the virtual Ontario Clinical Exam (OCE) were held successfully on June 10 and 11, 2023.

All 149 candidates registered for the first administrations completed the exam. Candidates will receive their results on August 1, 2023.

The next exams are scheduled for October 2023.

If you have any questions about the OCE, please contact exam@collegept.org.

[More About the OCE](#)

Top Three Tips for Setting Boundaries with Patients

It's essential to set clear boundaries with patients from the beginning of the therapeutic relationship to help establish a safe therapeutic environment.

Here are three tips for setting boundaries with patients:

- **Set a clear timeline for the appointment.** Tell the patient up front how much time is available for the appointment and break down each step, including the consultation, physical assessment, and treatment. Make sure the patient is comfortable with the timeline.
- **Keep it professional.** Ensure that all professional contact is through the practice and that patients always make an appointment for physiotherapy advice rather than approaching you in public or at social events.
- **Ask permission.** Always provide an explanation for treatment and get permission from the patient before touching them or working in close physical proximity.

PTs who use these practices act in their patient's best interest and provide the most effective treatment.

Be sure to review the complete Boundaries and Sexual Abuse Standard for more information about setting boundaries.

Also consider completing the [Boundaries and Sexual Abuse Standard E-Learning Module](#) for additional learning.

[Read the Standard](#)

Practice Advice Question

How does a physiotherapist know if a patient is capable of making health care decisions?

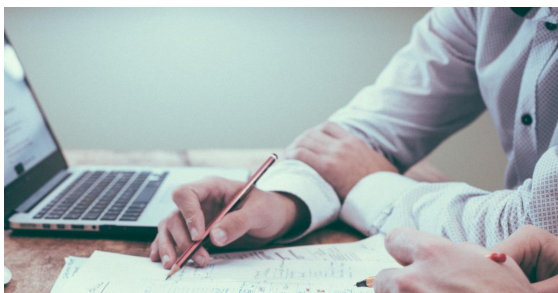
[Get the Answer](#)

Myth vs Fact

The College does not have set guidelines for the frequency of reassessments.

Is this a myth or a fact?

[Find Out](#)



Fees, Billing and Accounts Standard

Physiotherapists are accountable for any fee, billing or account that uses their name and registration number.

Physiotherapists must ensure that any fee, billing or account that uses their name and registration number is an accurate reflection of the services and/or products provided.

Advice from the Practice Advisors when it comes to fees, billing and accounts:

Stop: Making the administrative staff solely responsible for communicating information about fees to patients.

Start: Ensuring that patients are given clear information about fees, and that the information is understood before providing care. The PT is responsible to ensure patients understand:

- All fees that might apply to the patient.
- How bills or accounts for services are calculated.
- Any financial policies that might affect the patient, such as payment expectations and late payment charges.
- Methods of payment that are accepted.

The physiotherapist must notify patients of balances due in a timely way and ensure that refunds are paid promptly.

Be sure to review the complete standard and call the Practice Advisors at 1-800-583-5885 (extension 241) if you're looking for additional guidance.

[Read the Standard](#)

Next Council Meeting is June 26 and 27

The next College Council meeting is scheduled for Monday, June 26 and Tuesday, June 27, 2023.

Council meetings are open to the public. Access the meeting materials and livestream links on the College website.

[About Council](#)

Welcome
New Registrants

The College would like to welcome our newly registered physiotherapists.

[View the List](#)

Questions? Ask the Advisor

Free, Confidential Advice Available for the Public and
Practice Advice for Physiotherapists

Call 1-800-583-5885 ext. 241 or 647-484-8800
or email advice@collegept.org

Comments or questions related to Perspectives?
Get in touch at communications@collegept.org or 1-800-583-5885 ext. 234.

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